









Involvement Board

22 March 2017



Minutes

Who was there?




<i>Resident representatives</i>		
	Hamid O'Toole	Learning Disabilities representative
	Nicola Saunders	Learning Disabilities representative
	Peter Satori	Mental Health representative
	Emma Chisholm	Mental Health representative
	Ulla Chisholm	Carers representative
	Maria Nash	Physical disabilities representative
	Janice Tausig	Older people representative
	Peter Cragg	Older people representative
	Melvin Gamp	Older people representative







	Andrew Goodwin	Sensory Impairment (problems with hearing or seeing) representative
People from Barnet Council and other organisations		
	Carole Dukes	Engagement Co-ordinator, Mencap
	Mathew Kendall	Director, Adults and Communities, Barnet Council
	James Mass	Assistant Director, Adults and Communities, Barnet Council
	Emily Bowler	Head of Communications and Customer Care, Adults and Communities, Barnet Council
	Ella Goschalk	Engagement Lead, Adults and Communities, Barnet Council
	Neil Hales	Associate Director of Commissioning, Barnet Clinical Commissioning Group
	Lisa Robbins	Healthwatch Barnet
	Amy Stainton	Customer Care Apprentice, Adults and Communities, Barnet Council

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	<p>Mathew said welcome to everyone at the meeting.</p> <p>Special welcome to Ella who is the new Engagement Lead. He also introduced Hamid and Nicola who are joining the Involvement Board as Resident Representatives for Learning Disabilities.</p>
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	<p>Everyone agreed the minutes from 6 December 2016 were correct.</p> <p>We talked about the actions that have not been finished from earlier meetings.</p>
3	Working group updates



	<p>More detail in the Easy Read working group summary</p> <p>People in the meeting talked about the different working groups.</p> <p>Website - working group</p> <ul style="list-style-type: none"> • This group were looking a making the adult social care pages on the council website better. • Ulla and Emma talked about this group. They were happy with the group and how everyone worked together to make the website better. • Emily said that we will carry on making the website better and we will ask for more feedback. <p>Dementia information - working group</p> <ul style="list-style-type: none"> • This group looked at what information there is about dementia in Barnet. They also looked at how easy this is to find and how useful it is. • Some people thought that there are too many different people working on dementia in Barnet. • Neil said he would write down all the different groups that are working on dementia and how they fit together. <p>Guide to good engagement – working group</p> <ul style="list-style-type: none"> • Andrew and Janice spoke about working group. • They were happy with the guide and want to share it with more people. • Hamid said that he didn't like the brain picture on the Learning Disability page. <p>There will be another chance to tell us what you would like to change about the guide</p> <p>James talked about working groups that are coming up soon.</p>
  	<p>4</p> <p>What other ways are people getting involved and giving their views?</p>



	<p>Emily talked about a number of ways that we people are having their say and giving their views:</p> <ul style="list-style-type: none"> • There have been two surveys to ask people what they think about services. This survey is happening across the country. • The Council has asked people what they think about changes to how much money you pay for social care services. This is called the Financial Contributions Consultation. • There will be a group to talk about how libraries can be friendlier for people with disabilities. This will now happen in the summer.
<p>5</p>	<p>Training feedback</p>
	<ul style="list-style-type: none"> • Healthwatch Barnet ran training for resident representatives of the Involvement Board • Most people thought the training was good. There were some problems with the room and parking which we can fix for next time. • Hamid and Nicola said some of the training was hard to understand. • Ella will talk about this more with Hamid and Nicola and other people with learning disabilities coming to training.
<p>6</p>	<p>People Bank update</p>
	<ul style="list-style-type: none"> • Ella spoke about the People Bank, which is a list of all the people that get involved. • The Involvement Board gave ideas about how to get more people to sign up.
<p>7</p>	<p>Health and Wellbeing Board Report</p>
	<ul style="list-style-type: none"> • James said that Health and Wellbeing Board is an important meeting in Barnet. • We will write a report for the Health and Wellbeing Board to tell them about the Involvement Board and Working Groups.



	<ul style="list-style-type: none"> People from the Council (Ella, Emily and James) will write this report with help from the Resident Representatives.
8	Any other topics:
	<ul style="list-style-type: none"> Neil talked about Finchley Memorial Hospital and plans to make it better. The Resident Representatives care a lot about Finchley Memorial Hospital so Neil will make sure they can be involved. James said that if you want to ask a question about the Involvement Board, or would like to ask something about any subject, you should contact Ella. You don't need to wait for the next Involvement Board.
9	Items for future meetings
	<ul style="list-style-type: none"> Emily said that we will start to plan the Annual Summit event soon. This is a big event in the summer where we decide what to work on for the year. We will ask for people's help to do this.
10	Dates of next meetings
	<ul style="list-style-type: none"> Thursday 15 June, 2-4pm Tuesday 19 September, 2-4.30pm Wednesday 6 December, 2-4pm <p>All meetings in Committee Room 1, Hendon Town Hall, The Burroughs, Hendon, NW4 4AX.</p>
11	End of the meeting
	<p>Mathew said thank you to everyone.</p>