



## Involvement Board

22 March 2017

### Minutes






#### Who was there?

<b>Resident representatives</b>		
	Hamid O'Toole	Learning Disabilities representative
	Nicola Saunders	Learning Disabilities representative
	Peter Satori	Mental Health representative
	Emma Chisholm	Mental Health representative
	Ulla Chisholm	Carers representative
	Maria Nash	Physical disabilities representative
	Janice Tausig	Older people representative

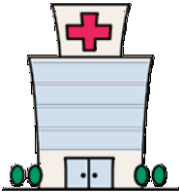





	Peter Cragg	Older people representative
	Melvin Gamp	Older people representative
	Andrew Goodwin	Sensory Impairment (problems with hearing or seeing) representative
	Sandra Turner	Sensory Impairment (problems with hearing or seeing) representative
<b>People from Barnet Council and other organisations</b>		
	Carole Dukes	Engagement Co-ordinator, Mencap
	James Mass	Assistant Director, Adults and Communities, Barnet Council
	Emily Bowler	Head of Communications and Customer Care, Adults and Communities, Barnet Council
	Ella Goschalk	Engagement Lead, Adults and Communities, Barnet Council
	Caroline Chant	Joint Commissioning Manager Older Adults, Barnet Council & Clinical Commissioning Group
	Lisa Robbins	Healthwatch Barnet
	Amy Stainton	Customer Care Business Support, Adults and Communities, Barnet Council
	Elissa Rospigliosi	Head of Performance and Improvement, Adults and Communities, Barnet Council








<p><b>1</b></p> 	<p><b>Welcome</b></p> <p>James said welcome to everyone at the meeting.</p>
<p><b>2</b></p> 	<p><b>Minutes</b></p> <p>Everyone agreed the minutes from 22 March 2017 were correct.</p> <p>We talked about the <b>actions</b> that have not been finished from earlier meetings.</p>
<p><b>3</b></p>   	<p><b>Working group updates</b></p> <p>People in the meeting talked about the different <b>working groups</b>.</p> <p><b>Dementia information - working group</b></p> <ul style="list-style-type: none"> <li>• This group has now finished. There were some questions about the action plan.</li> <li>• Ella will send an updated action plan.</li> </ul> <p><b>Crash Pad service – working group</b></p> <ul style="list-style-type: none"> <li>• There have been two meetings, one with Mencap and one with People Bank members</li> <li>• Nicola talked about the group. They looked at different names for the service and also about how it will work.</li> <li>• Ella said the meetings have been very useful. Lots of the suggestions have been accepted by the service.</li> </ul> <p><b>Telecare</b></p> <ul style="list-style-type: none"> <li>• The group has met 2 times. They will meet 1 more time.</li> <li>• They looked at what information people would like about the service. They looked at how this information can be clear.</li> <li>• Nicola said that her favourite part was learning about new equipment.</li> </ul> <p><b>Making services accessible to everyone</b></p> <ul style="list-style-type: none"> <li>• This group has met 2 times and will meet 1 more time.</li> <li>• They are putting together a guide for <b>providers</b> to</li> </ul>



 	<p>make services more accessible in Barnet. Providers are organisations or companies who run services like day centres, supported living and home care in Barnet.</p> <p><b>Hospital discharge</b></p> <ul style="list-style-type: none"> <li>• This group hasn't started yet. In the meeting people said that it should apply to all hospitals including mental health.</li> <li>• Ella will contact the Involvement Board before the first meeting to get their opinions.</li> </ul> <p><b>End of life care</b></p> <ul style="list-style-type: none"> <li>• There are two dates for this group: Friday 30 June and Friday 21 July.</li> </ul> <p>The group said it can be confusing why working groups are starting at different times.</p> <p>Emily said that this is because of different reasons. Sometimes the right people are not available to help. Sometimes it needs to happen at a time when it can make more of a difference.</p>
<p><b>4</b></p>  	<p><b>Annual Summit</b></p> <p>Ella gave an update about the Annual Summit which will be held on Thursday 6 July.</p> <p>We had a steering group to help plan the summit which has been very useful.</p> <p>For the Annual Summit, we put together a list of 20 different topics.</p> <p>These are things that are important to the Council, health services and members of the Involvement Board.</p> <p>In the meeting, people worked in groups to <b>choose their 5 most important topics</b>.</p> <p>These will be the topics that are taken to the Annual Summit for more people to vote on.</p> <p>The 10 most popular topics will be the priorities for the year.</p>
<p><b>5</b></p>	<p><b>People Bank update</b></p>



	<p>Ella said that we are getting new people onto the People Bank. We have had forty new people in the last 3 months.</p>
<p><b>6</b></p>	<p><b>Dementia update</b></p>
	<p>Caroline Chant gave an update on dementia. She talked about what is happening in Barnet and all the different meetings.</p>
<p><b>7</b></p>	<p><b>Involvement Board – getting more involved</b></p>
	<p>Peter Cragg talked about his idea that the Involvement Board should be part of making sure that different <b>providers</b> are doing a good job.</p>
<p><b>8</b></p>	<p><b>Newsletter</b></p>
<p><b>Your Voice</b></p>	<p>Ella asked the Involvement Board if they were happy for the newsletter 'Your Voice' to be sent out every 2 months instead of every month. They said yes.</p>
<p><b>9</b></p>	<p><b>Anything else?</b></p>
	<p>Sandra has started a new group to help people with mental health problems.</p> <p>She has not been able to find a venue to meet. One place to meet could be Finchley Memorial hospital.</p>
<p><b>10</b></p>	<p><b>Dates of next meetings</b></p>
	<ul style="list-style-type: none"> <li>• Tuesday 19 September, 2-4.30pm</li> <li>• Wednesday 6 December, 2-4pm</li> </ul> <p>All meetings in: Committee Room 1 Hendon Town Hall The Burroughs Hendon NW4 4AX</p>
<p><b>11</b></p>	<p><b>End of the meeting</b></p>
	<p>James said thank you to everyone.</p>



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