



October 2016

Exciting opportunity to help us redesign our website



Barnet Council are currently working with a company called Orange Bus, to redesign our website to make sure it is as easy to use as possible and that it gives you the information you need most.

We are running a series of working groups, as part of the Adults and Communities engagement structure, to ask you to help us design how the website should look.

Each working group will focus on a different area and will look at how you find the current website and what you would like to see in a redesigned version.

We are looking for between six and ten people **who use services, and their carers**, to join us to look at the online information we give to carers. You do not need to have a lot of experience using websites to join us.

The session will be held on **Wednesday 2 November 2016** from 1pm to 4pm at the **Independent Living Centre, 1st Floor, Lanacre Avenue, Colindale NW9 5NZ**.

If you are interested in helping us to make sure our website is the best it can possibly be, please register your interest by:

Email: engage.adults@barnet.gov.uk

Telephone: 020 8359 6189

If you are not able to attend this session but are still interested in coming along, please let us know as we will be running more sessions over the next three months.



October 2016

Help us develop a guide to good engagement



We want to design a guide for professionals who want members of the public to be involved in their work.

The guide will focus on two key areas:

- what makes good engagement
- how to work effectively with people with disabilities.

We would like your help to design the look and content of the guide. So we have arranged to hold a series of working groups:

Session 1 - Introduction and amendment to first draft.

1 December 2016, 2-4pm

Committee Room 3 Barnet House 1255 High Road, Whetstone, N20 0EJ

Session 2 - Reviewing changes and writing how to work effectively with disabled people.

14 December 2016, 2-4pm

Committee Room 3 Barnet House 1255 High Road, Whetstone, N20 0EJ

Session 3 - Reviewing guide and making final changes

12 January 2016, 2-4pm

Committee Room 2 Barnet House 1255 High Road, Whetstone, N20 0EJ

Session 4 - Agreeing the final guide and planning distribution

26 January 2016, 2-4pm

Committee Room 2 Barnet House 1255 High Road, Whetstone, N20 0EJ

If you are available for the majority of the sessions and would like to be a part of this working group, please register by:

Email: engage.adults@barnet.gov.uk

Telephone: 020 8359 6189



October 2016

Involvement Board Dates



The Involvement Board is when Resident Representatives meet with senior management members from Barnet Adults and Communities, Barnet CCG and Healthwatch Barnet to discuss and plan the working groups and engagement opportunities.

The last Involvement Board was held on Thursday 15 September 2016. The minutes from the meeting can be found on our [Involvement Board webpages](#).

We have now scheduled in dates for the Involvement Board for the rest of the year:

Tuesday 6 December, 2.00pm-3.00pm

Heritage Room, Hendon Town Hall, The Burroughs, NW4 4AX

Wednesday 22 March, 2.00-4.00pm

Committee Room 1, Hendon Town Hall, The Burroughs, NW4 4AX

Thursday 15 June, 2.00-3.00pm

Committee Room 1, Hendon Town Hall, The Burroughs, NW4 4AX

Involvement Board meetings are only open to Resident Representatives, however if there is a piece of engagement work you would like discussed at the Board meeting, we can ask the appropriate representative get in touch with you.

You can contact us by:

Email: engage.adults@barnet.gov.uk

Telephone: 020 8359 4712



October 2016

Working Group Feedback



In May and June 2016 we ran some trial working groups to test the new way of working. One of the working groups had the opportunity to work with a designer and develop a name and logo for Barnet's new community based social care hubs.

The group worked over four sessions to make suggestions on how these hubs should run and what information people should be able to receive. The group decided on the name Care Space and worked with the designer to develop a logo.

The name and logos are now being used throughout the borough and the photo below shows one of the banners in our offices.

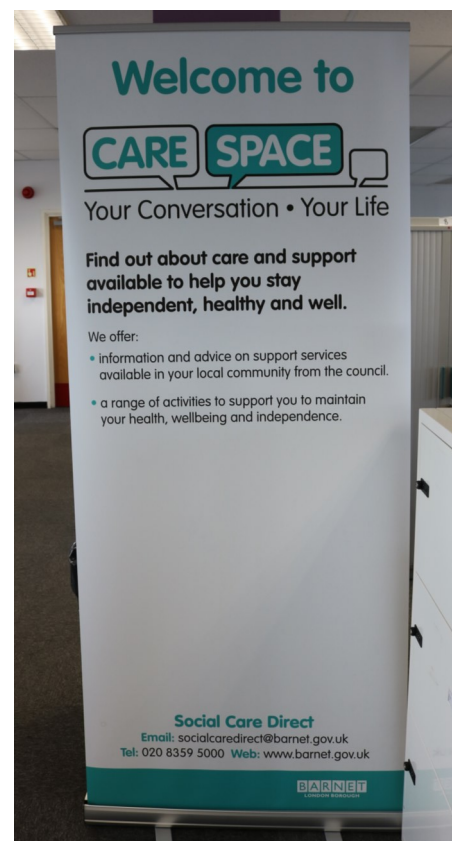
At Care Space, you can find out about care and support services available to help you stay independent, healthy and well. It offers:

- information and advice on support services available in the local community from the council
- a range of activities to support you to maintain your health, wellbeing and independence.

Care Space runs on both an appointment basis and also drop in sessions.

To find out more about care space you can look at our [Care Space webpages](#).

If you feel that you need a review of your social care and would like to book an appointment you can contact Social Care Direct on 020 8359 5000.





October 2016

Consultation Feedback



In July 2016, we held three consultation events on our proposals to change the way we deliver and organise Adult Social Care in Barnet.

The feedback from these events formed part of the report that was taken to the Adults and Safeguarding Committee on Monday 19 September.

The Committee agreed to the two key recommendations in the report which were:

- to implement the new way of working within the current structure of Adult Social Care
- to continue to develop two new ways of organising Adult Social Care in Barnet, which will be:
 - changing the way Barnet Council currently organises Adult Social Care
 - delivering a joint service with the NHS.

The Committee also highlighted the importance when developing a joint service with the NHS that we maintain accountable to members of the council.

A further report will be taken to the Adults and Safeguarding Committee in March 2017, which will have more detail on the two options above.

You can read the report and the minutes from the September meeting on the [Barnet webpages](#).