



September 2016

Adults and Communities Involvement Board



The first Involvement Board was held on Thursday 15 September 2016.

At the meeting, the Board set out its role and how it would work over the coming year to develop a plan for the working groups.

The Board also agreed its terms of reference which you can find on the [Involvement Board pages](#) of the website.

The main discussion was to agree the subjects the working groups will focus on over the next six months. These subjects were picked from the 10 topics that people who attended the Annual Engagement Summit said were important to them.

The Board agreed over the next four months, working groups will be focusing on:

- **Information and advice** - including refreshing of the adult social care website pages on the Barnet Council website
- **Equipment and Telecare** - involving designing and improving the telecare services
- **Crisis Intervention and Early Intervention** - involving designing the early intervention offer to prevent people's needs from escalating
- **Guide to Good Engagement** - involving co-producing a guide for professionals to develop good engagement
- **Stroke Services** - involving co-designing of the service specification for the stroke services procurement.

Other subjects raised will be investigated and planned during the next Involvement Board meeting.



September 2016

Satisfaction Survey



At the beginning of September we asked everyone who is part of our People Bank database to tell us how they feel about their involvement with us over the past 12 months.

So far only 18 people have told us their opinions.

The information we collect will be kept and the survey will be repeated in 12 months so we can measure how well we are improving.

We will also use the information you give us to continue to learn how to improve the engagement structure as we move through the next 12 months.

This will be one of a number of ways in which we measure the impact of the new structure but it is important to understand how you feel about your involvement with us.

You can complete the survey online on with [SurveyMonkey](#).

If you would like to receive a paper copy in the post or the survey in Easy Read you can request this by emailing engage.adults@barnet.gov.uk or phoning Amy Stainton on 020 8359 6189.

The survey will only take around 10 minutes to complete.



September 2016

People Bank Review



We are currently refreshing the information we hold on our 'People Bank' database to ensure:

- all of the information we hold is accurate and up to date
- we are able to send information to people that is most relevant to them
- we meet all our requirements under the Data Protection Act.

Remaining a member of our People Bank database will mean:

- you will be kept up to date with the engagement opportunities in adult social care and health
- you will receive 'Your Voice', the monthly engagement newsletter
- you will be invited to attend our Annual Engagement Summit
- you will be invited to apply to be a member of our Involvement Board
- you will be invited to attend our working groups
- you will be given information about other opportunities to get involved with the work of the wider council.

In order to remain a member of People Bank, please complete an application form and return to us by email at engage.adults@barnet.gov.uk or by post to Hannah Ufland, Engagement Lead, Customer Care Team, 7th Floor, Barnet House, 1255 High Road, London, N20 0EJ.

You can access an application form from the People Bank Pages available on our [website](#).

If you need an application form in hard copy or easy read format please contact Amy Stainton on 020 8359 6189.

If we do not receive your completed an application form by Friday 28 October 2016 you will no longer receive any information about Adults and Communities engagement opportunities.



September 2016

Silver Sunday



Silver Sunday week is being held on 1-7 October 2016.

This is part of the National [Silver Sunday](#) celebration and the UN [International day of older persons](#).

We are coordinating a series of events around Barnet to celebrate the value and knowledge older people contribute to our communities whilst combating loneliness and isolation.

The wide variety of events include: Tai Chi in the park, social and informal IT sessions, tea dances, Bollywood dancing, 50 + fitness and much more.

Silver Sunday is a national annual event celebrated on or around 2 October. It is led by the charity, the Sir Simon Milton Foundation to combat loneliness and isolation.

There are 472 events around the UK, with over 60 taking place in the borough, running from 1 October until 7 October.

Cllr Sachin Rajput, Chairman of Barnet's Adults and Safeguarding Committee, said:

"The council will be celebrating several fun events and activities in the borough for older people from 1 October until 7 October. I would encourage older people to come and join in and step outside their comfort zone.

"People are welcome to join in the activities and celebrate the value and knowledge that older people bring to the community. It is also a great way to try something new, make new friends and overcome loneliness and isolation, that some may be experiencing."

Working in partnership with a number of local organisations and with sponsorship from Capita, this is the second year that Barnet will extend the celebrations for a full week to ensure as many people as possible are able to take part.

For more information and to view the full timetable of activities, please visit www.barnet.gov.uk/silver-sunday



September 2016

Survey of adult carers in England



Between October and November 2016 we will be conducting a survey of adult carers in England.

This survey is being run across England by all councils on behalf of the Health and Social Care Information Centre.

This survey, being run for the third time, has been developed to learn more about whether services received by carers are helping them in their caring role and their life outside of caring, and also about their perception of the services provided to the person they care for.

The information collected will feed into monitoring of the impact of the national carers strategy and will be used by Barnet Council to measure the effectiveness of the services we provide to carers in Barnet.

If you or someone you know receives one of these surveys please do take the time to complete this and return to us as the information we receive is essential in developing the services we provide to carers in the borough.

If you have any queries about the survey please contact us at engage.adults@barnet.gov.uk or phone Hannah Ufland on 020 8359 4712.

We will provide feedback on the outcome of the survey in 2017 when all of the results have been collected throughout England.