

London Borough of Barnet: Quarter 1 Corporate Plan Improvement Initiatives 2010/11

Corporate Priority & strategic objective	Top Project/ Top improvement initiative	Quarter 1 milestone/s	Status	Commentary	Quarter 2 milestones	Lead Directorate
Sharing opportunities and sharing responsibilities- <i>Promote mixed communities</i>	Review housing allocations policy	Cabinet Report seeking agreement to consult on new policy	Milestone Fully Met	Report agreed by Cabinet 21 June 2010	<i>Complete Consultation on Draft Policy</i>	Planning Housing & Regeneration
A Successful London Suburb - <i>Protect and enhance our natural environment so that the borough is clean and green</i>	Complete a business and enterprise scoping study for each priority town centre	Undertake scoping of existing data	Milestone Fully Met	We have collated a desktop baseline study of existing data and are now rolling out a business survey of Edgware Town centre which will report	<i>Initiate primary data collection in Edgware. Commence business forums</i>	Planning Housing & Regeneration
A Successful London Suburb-Work with NHS Barnet to make sure residents can access good quality healthcare provision	Promote volunteering as a means to empower individuals, contributing to strong communities, adding value in the delivery of public services.	Develop partnership arrangements for achieving this target with the council's Grant Unit and COMMUNITY Barnet. Identify how we will measure the level of volunteering in Barnet to supply quarterly data. · Agree a plan for increasing the level of volunteering	Milestone Partially Achieved	Plan is yet to be written	<i>*SMT agreement of corporate indicator definition and interim target *Agree data collection methodology and reporting arrangements with relevant voluntary sector agencies</i>	Adult Social Services
Better services with less money- <i>Intervene early to strengthen families and ensure that children and young people are able to achieve their potential</i>	Launch new foster carer recruitment campaign to increase opportunities for stable, local placements	New publicity materials developed to launch recruitment drive for internal Barnet foster carers	Milestone Fully Met	New recruitment materials have been developed, were launched during fostering fortnight in May 10 and are being used to publicise the service. Overall review of fostering recruitment underway.	<i>Report to Council Directors' Group assessing the cost effectiveness of Barnet's current approach to recruiting foster carers and presenting options for the future</i>	Children's Service
Sharing opportunities and sharing responsibilities - <i>Embed a safeguarding culture throughout Barnet to make sure our children, young people and adults remain safe</i>	Use video technology to empower families to effectively participate in child protection planning	Scoping paper produced outlining proposals to improve the participation of children in child protection planning. · Complete audit of current participation	Mostly achieved	Audit of current participation has been completed · proposals being developed to improve participation and streamline processes.	<i>Options paper for improving the overall participation of families in child protection planning (including an assessment of the pros and cons of video conferencing) presented to Safeguarding Divisional Manager</i>	Children's Service
Sharing opportunities and sharing responsibilities- Embed a safeguarding culture throughout Barnet to make sure our children, young people and adults remain safe	Strengthen multi-disciplinary support for vulnerable families	No Q1 milestone	N/A	N/A	<i>Establish 4 Multi-Agency Groups (MAGs) in Learning Network Areas</i>	Children's Service
A Successful London Suburb-Ensure every school a good school for every child	Ensure sufficient primary school places are available in the right areas	No Q1 milestone	N/A	N/A	<i>provide 7 additional reception classes across the borough to ensure sufficient Reception places are available for children in September 2010</i>	Children's Service
Sharing opportunities and sharing responsibilities- <i>Develop a new relationship with residents so they are able to more effectively contribute to making Barnet and its residents successful</i>	Work with the Metropolitan Police and engage residents to achieve successful outcomes around shared objectives and community issues	Agreed Team Plans May 2010, Safer Communities Partnership Board agree strategic assessment June 2010.	Milestone Mostly Achieved	Team Plans have been produced and agreed. The SCPB consider and approved the Strategic assessment of crime and disorder on 20/7/10.	<i>Agree scope of communications plan with Corporate Communications July 2010.</i>	Environment & Operations
A Successful London Suburb - <i>Protect and enhance our natural environment so that the borough is clean and green</i>	Work with businesses and residents to prototype new and innovative approaches to reducing waste and energy use and improving the street environment in town centres	No Q1 milestone	N/A	N/A	<i>Scoping paper to cover waste & energy approved by lead Cabinet Member - July 2010</i>	Environment & Operations

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Better services with less money- <i>Improve customers' access to the council, and encourage more contact and transactions to be carried out online</i>	Develop a organisational dashboard measuring of customer satisfaction and value for money to inform the customer services organisation	Implement the organisational dashboard	Milestone Fully Met	The Dashboard has been developed and is being populated with information to inform our business decisions and improvement initiatives.	<i>Monitor progress and address any anomalies</i>	Corporate Services
Better services with less money - <i>Improve council policy and decision making through greater involvement by non-executive members</i>	By analysing compliance with the Publication Scheme, implement a plan to improve transparency of the council's administration and achieve the maximum number of relevant publications in the scheme in 2011-12.	<ul style="list-style-type: none"> * Scope the project and identify the key deliverables. * Review the ICO model scheme and recent legislation/ICO guidance, and research what other Councils have done * Identify the Link Officers in each service that will assist with the project (and on-going maintenance of the scheme) and set up the first PS Steering Group. 	Milestones Mostly achieved	<ul style="list-style-type: none"> * Project scope has been defined and resource for managing the project has been identified * Research has been carried out and initial mapping exercise is underway * Most of the link officers have been identified by Directors and meetings have been set-up. Remaining service representatives will hopefully be identified in the next week. 	<i>Carry out a review of the existing scheme information held on line - matching against ICO definition document and guidance (for compliance) and identifying information owners and current status of information</i> <i>Identify for each service the information not currently held in the scheme but that falls within the scope of the expansion criteria.</i> <i>Upload any 'ready to go' information</i>	Corporate Governance