

## London Borough of Barnet: Quarter 3 Corporate Plan Improvement Initiatives 2010/11

Corporate Priority & strategic objective	Top Project/ Top improvement initiative	Lead Directorate	Quarter 3 milestone/s	Status	Commentary	Quarter 4 milestones
Sharing opportunities and sharing responsibilities- <i>Promote mixed communities</i>	<b>Review housing allocations policy</b>	Planning Housing & Regeneration	Cabinet Report to agree new policy following implementation	<b>Achieved</b>	Cabinet report drafted December 2010 and agreed by Cabinet 10 January 2011	New Allocations policy fully implemented
<i>A Successful London Suburb - Protect and enhance our natural environment so that the borough is clean and green</i>	<b>Complete a business and enterprise scoping study for each priority town centre (economic insight)</b>	Planning Housing & Regeneration	Complete data collection for Edgware, Finchley North and Central.	<b>Work initiated/mostly achieved</b>	Data collection complete for Central Finchley and Edgware. Changing priority from North Finchley to Golders Green has delayed start on third centre	Complete scoping studies and draft issues papers.
<i>A Successful London Suburb- Work with NHS Barnet to make sure residents can access good quality healthcare provision</i>	<b>Promote volunteering as a means to empower individuals, contributing to strong communities, adding value in the delivery of public services.</b>	Adult Social Services	Adult Social Services (AdSS) Senior Management Team (SMT)/ Grants Unit agreement of commissioning strategy and performance framework for volunteer management, coordination and support First quarterly performance report – corporate performance indicator.	<b>Achieved</b>	Agreement with CommUNITY Barnet in place for volunteer management, coordination and supporting quarterly performance reporting of corporate PI. Embedding of processes underway.	*AdSS SMT / Grants Unit agreement of procurement plan to implement commissioning strategy  *AdSS specification of volunteering targets within 2011/12 Service Level Agreements with voluntary organisations
<i>Better services with less money- Intervene early to strengthen families and ensure that children and young people are able to achieve their potential</i>	<b>Launch new foster carer recruitment campaign to increase opportunities for stable, local placements</b>	Children's Service	New recruitment strategy for foster carers finalised	<b>Achieved</b>	Recruitment strategy implemented. Practice has been revised in dealing with enquires and initial assessments.	Implement action plan arising from FirstStat
Sharing opportunities and sharing responsibilities - <i>Embed a safeguarding culture throughout Barnet to make sure our children, young people and adults remain safe</i>	<b>Use video technology to empower families to effectively participate in child protection planning</b>	Children's Service	Research new model of improving the overall participation of families in child protection planning. Setup pilot of new model.	<b>Work initiated/ mostly achieved</b>	Video conferencing has been researched and concluded that there are significantly better models to be adopted in order to achieve empowerment of families. This new model is currently in the process of being piloted.	Pilot new approach to carrying out child protection conferences - linking with Future Shape transport workstream
Sharing opportunities and sharing responsibilities- <i>Embed a safeguarding culture throughout Barnet to make sure our children, young people and adults remain safe</i>	<b>Strengthen multi-disciplinary support for vulnerable families</b>	Children's Service	Secure full and committed multi-agency representation on MAGs	<b>Work initiated/ mostly achieved</b>	Cross agency representation on MAGs has been successful, work underway to engage Adult Social Care.	MAGs embedded and in place, reviewing Common Assessment Frameworks and monitoring and evaluating success of interventions
<i>A Successful London Suburb- Ensure every school a good school for every child</i>	<b>Ensure sufficient primary school places are available in the right areas</b>	Children's Service	Investment strategy for future years approved	<b>Achieved</b>	An investment strategy to meet the demand for primary school places was approved at Cabinet in September 2010.	Plans in place for providing sufficient Reception places for September 2011
Sharing opportunities and sharing responsibilities- <i>Develop a new relationship with residents so they are able to more effectively contribute to making Barnet and its residents successful</i>	<b>Work with the Metropolitan Police and engage residents to achieve successful outcomes around shared objectives and community issues</b>	Environment & Operations	Implement plan and monitor delivery	<b>Work initiated/mostly achieved</b>	Burglary project delivered since September ongoing to 31st March 2011.	Burglary action plan will cease February 2011, evaluation to commence March 2011.

Corporate Priority & strategic objective	Top Project/ Top improvement initiative	Lead Directorate		Status	Commentary	Quarter 4 milestones
A Successful London Suburb - <i>Protect and enhance our natural environment so that the borough is clean and green</i>	<b>Work with businesses and residents to prototype new and innovative approaches to reducing waste and energy use and improving the street environment in town centres</b>	Environment & Operations	1. Evaluate progress on High Barnet project (Barnet Traders Association) against conditions for releasing balance of grant funding.  2. Officially launch ECO Teams in Barnet as a joint initiative between Global Action Plan and LBB.	<b>Work initiated/mostly achieved</b>	EcoTeams event was held on 13 October. 16 enthusiastic residents from across the borough congregated to discuss the proven environmental and social benefits EcoTeams brings and ways in which they could get people together to create their own local teams with friends, colleagues and neighbours. The event went very well and it is hoped that a number of residents who attended the launch event will set up EcoTeams in quarter 4. The Barnet Traders Association (BTA) successfully participated as part of the organising committee for the Barnet Christmas Street Fayre in Dec 2010. It has been decided at this stage to postpone the release of the remaining funding whilst we address concerns about proper representation on BTA.	1. Consensus achieved with all represented parties on Barnet Traders Group. 2. Breakdown on spend relating to initial £5k grant. 3. Additional EcoTeams running in Barnet
Better services with less money- <i>Improve customers' access to the council, and encourage more contact and transactions to be carried out online</i>	<b>Develop an organisational dashboard and indicators for better measuring of customer satisfaction and value for money</b>	Chief Executive's Service	Additional push to populate data gaps to be addressed at advisory board meetings	<b>Work initiated/mostly achieved</b>	Data gaps still outstanding awaiting services for the requested data.	Review/Re-evaluate the dashboard and implement an improvement plan.
Better services with less money - <i>Improve council policy and decision making through greater involvement by non-executive members</i>	<b>By analysing compliance with the Publication Scheme, implement a plan to improve transparency of the council's administration and achieve the maximum number of relevant publications in the scheme in 2011-12.</b>	Corporate Governance	1. Progress the publication of information identified as ready for publication.  2. Identify version control protocols and mechanisms for the speedy sign off and uploading of information as it becomes available.  3. Set up procedures for the updating/replacing of outdated information.	<b>Work initiated/partially achieved</b>	1. Scheme has progressed as expected and updates published. Where documents have been identified as ready for publication, that is, where they set out fees and charges or Council strategies and have been approved at the relevant meeting, they have been included in the Publication Scheme.  2. The Governance team is continuing to identify areas where version control protocols and mechanisms for the speedy sign off and uploading of information is required and is liaising with the Web Team to determine how best to advance this item.  3. The Governance team is liaising with the Web Team to determine strategies for the updating/replacing of outdated information that link with strategies for updating/replacing web content.	1. Identify all information agreed for publication that is still outstanding.  2. Publish all information that has been identified.  3. Identify on-going milestone to continue with the expansion and on-going updating of the scheme.