

# Commercial Workshop Delivering Value in Procurement Childrens Services

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25 April 2013

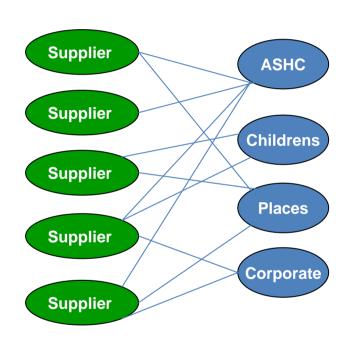




# Agenda

- Introduction
- Where we are today
- Vision for Procurement
- Procurement Process
- Introduction to new Contract Procedure Roles
- Governance Procurement Board
- Contract Management

# Where we are today

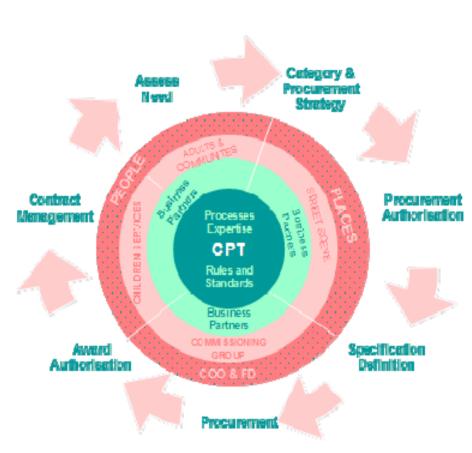


#### FY Apr 12 to Mar 13

- •6884+ suppliers
- High number of retrospective PO's/New Vendors and Changes to SAP contracts
- •Multiple relationships and negotiations with the same suppliers
- Little evidence of collaboration (LBB)
- No evidence of economies of scale
- No standardisation of approach or methodology
- Differing contracts, cost models, SLAs
- Suppliers hold upper hand on data quality
- Supplier power is high

Our focus going forward is to improve supplier relationship management across all services and partners through effective category management and strategy delivery

# Vision for Procurement



#### **Key Attributes**

- Shared VFM targets and benefits
- Strategic sourcing of cross-LBB purchase categories
- Develop co-design and citizen inputs into future procurements
- Strategic commissioning via insight
- Centre of excellence for strategic sourcing
- Optimise local and 3rd sector supply
- Common governance and methodologies
- Contract Compliance of all contracts let and managed

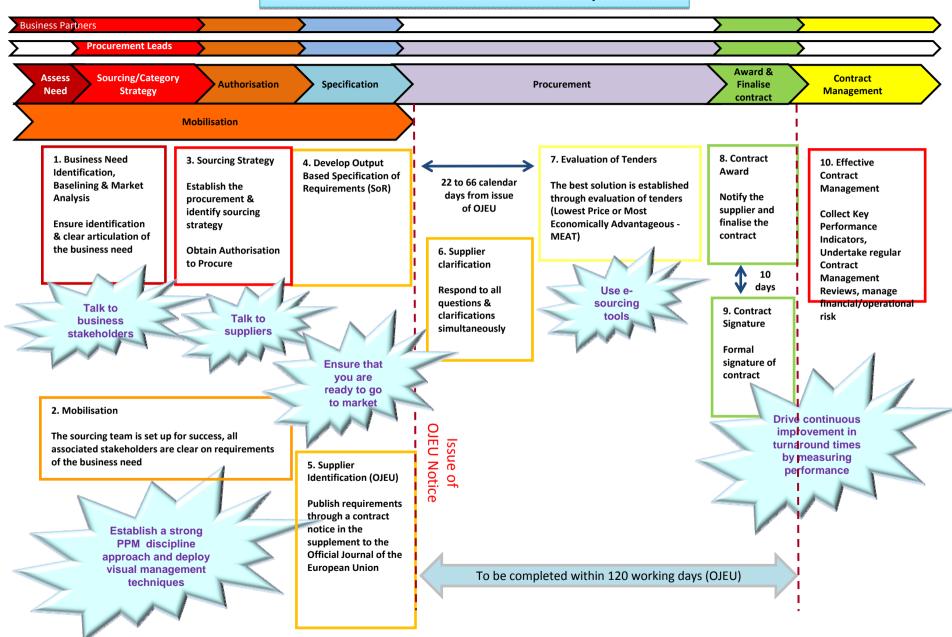
#### **People Enablers**

- One approach leadership & procurement
- Training & skills development with all procurement staff given the opportunity to achieve the appropriate level of CIPS qualifications
- Talent management
- Open & honest communications leading to reduction in customer and supplier queries

#### **Technology Enablers**

- Knowledge sharing
- Common contracts database
- Supplier management information
- Provide a single on line portal for suppliers and customers
- Category Management tools & techniques
- Increased usage of e-Sourcing and provision of access to e-Procurement tools eg. e-Auctions
- Investments in:- Project tracking-Benefits Tracking, Desktop Dashboard Reporting, Online Contracts Database

#### **Procurement Process Map**



# New CPRs April 2013

- Revised Contract Procedure Rules (CPRs) will be incorporated into the Constitution following the Council meeting on 18 April 2013
- Less Bureaucratic and easier to follow the end to end procurement process
- There are two key decision updates:
  - (a) Authorisation levels; and
  - (b) Acceptance Levels
- Key Decisions align with the following thresholds:

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A = £0 - £10k
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B = £10,001 - £25k

C = £25,001 - £173,933k

D = £173,934 - £500k

E = £500k and above

A Procurement Board has been established

### **APPENDIX 1 – Authorisation and Acceptance Thresholds**

	Procurement value	Authorisation to commence a procurement process	Authorisation Documentation	Procurement method	Acceptance process	Acceptance Documentation	Variation or extension Acceptance
A	£0 to £10,000	Head of Service or as designated by approved Scheme of Delegation	N/A	Reasonable means of selection including budget authorisation and audit trail <sup>1</sup>	Head of Service or as designated by approved Scheme of Delegation	N/A	Summary DPR
В	£10,001 to £25,000	Director	On forward Plan or Summary DPR	Minimum 2 written Competitive Quotations received <sup>2</sup>	Approved Officer	Summary DPR	Summary DPR
С	£25,001 to £173,934	Director	On forward Plan or Full DPR	Minimum 2 written Competitive Quotations received <sup>3</sup>	Approved Officer	Summary DPR	Full DPR (maximum £173,933 – please refer to 14.3)
D	£173,934 to £499,999	Cabinet Member	On forward Plan or Full DPR	Part A <sup>4</sup> : EU tender  Part B: Minimum 3 competitive Quotations received  Works: EU tender above £4,348,350	Director	If within budget and agreed savings target on forward plan (Summary DPR) otherwise Full DPR	Cabinet Member
E	£500,000 and above	Cabinet Resources Committee	Cabinet Resources Committee Report	EU tender (works contract value above £4,348,350)	Cabinet Member	Cabinet Resources Committee	Cabinet Member

Notes to APPENDIX 1 TABLE A – Authorisation and Acceptance Thresholds

<sup>&</sup>lt;sup>1</sup> All procurements above £10,000 must be advertised on the E-portal (see 8.2)

## Governance – Procurement Board

#### Responsibilities

 Overseeing key phases of the operation of the Commissioning lifecycle from procurement inception through the procurement process to contract management across the Council

#### Role

- Review and approve the Procurement Forward Plan considering best commissioning and procurement practice before recommendation to CRC
- Ensure a co-ordinated and comprehensive approach to sourcing across the Council incorporating challenge to deliver demand management, appropriate aggregations, consolidations etc.
- Receive and review monthly reports on procurement compliance issues, recommending action where appropriate
- Ensure that appropriate contract management and monitoring procedures are in place for and undertake reviews of the Contract Management of contracts that are of strategic importance to the Council
- Manage and interpret the Contract Procedure Rules and recommend to the ChiefExecutive any updates or revisions considered necessary

# Effective Contract Management

- For services or goods contracts valued above £173,934 and works contracts above £499,999 a contract monitoring and review check must be performed 6 months after contract commencement
- Ensure continuous improvement and Value for Money is achieved
- Ensure the elimination of unlawful discrimination and the promotion of equality in accordance with current legislation.
- Ensure appropriate security measures are applied to prevent the unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to personal data.
- Contract Managers must undergo Central Procurement approved training to ensure:
  - contract performance and key performance indicators are met;
  - compliance with specification and contract terms; and
  - cost management including reconciliation of payments against work done, supplies or services delivered;

# Central Procurement Team

- Key Contacts
  - Kevin Bates Head of Procurement
  - Sajida Kiyanni Business Partner (CS)
  - Sally Smith Business Partner (ADC)
  - Susan Lowe Business Partner (EPR)
  - Margaret Ejikeme Business Partner (Corp)
  - Martyn Carter Procurement Manager
  - Samantha Coombs Procurement Manager
- Intranet Site NSCSO/Corporate Procurement Team/Introduction